



IMPACT REPORT

2025 EDITION



Certified



Corporation

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A MESSAGE FROM THE DIRECTORS

As we look back on 2025, the Board of Directors is delighted to share a year of remarkable progress and achievement for iWaste. This has been a year of strategic growth, operational excellence, and strengthened commitment to our mission of delivering safe, sustainable, and innovative solutions in the rapidly evolving electrical waste (WEEE) management sector.

The electrical waste industry continues to grow globally and domestically, driven by increasing consumption of electrical and electronic equipment, stricter environmental regulations, and rising corporate and consumer awareness of resource recovery and circular economy principles. Industry forecasts highlight robust long-term expansion reflecting strong demand for certified WEEE recycling solutions, advanced material recovery technologies, and efficient compliance mechanisms across Europe and beyond.

In the UK, regulatory advancements and heightened policy focus on electrical waste have reshaped the market landscape throughout 2025. New categories of WEEE and strengthened producer responsibility regulations have emerged, creating both challenges and opportunities for the industry as a whole. These developments reinforce the importance of professional, compliant recycling operations and position companies like ours at the forefront of environmental stewardship and regulatory leadership.

Against this backdrop, iWaste has made significant strides:

- **Sustained Business Growth:** We achieved strong growth in our client base throughout 2025, extending partnerships across commercial, industrial and public sector organisations. This reflects the increasing confidence placed in our WEEE services and our ability to deliver tailored, reliable solutions.
- **Team Expansion:** We have welcomed new talent to our workforce, strengthening our operational capabilities, technical expertise and customer support functions. Our people continue to be our greatest asset, and their dedication has been instrumental in driving performance and quality across all areas of our business.
- **Operational Excellence:** While detailed achievements are outlined elsewhere in this report, we are proud of the efficiency gains and service improvements realised across our recycling and processing operations. Our focus on continuous enhancement ensures that we remain agile, resilient and capable of meeting rising market expectations.

Throughout 2025, we have also reaffirmed our commitment to sustainability and responsible resource management. With rising global WEEE volumes and an expanding imperative to recover valuable materials from obsolete electronics, our work contributes directly to environmental protection and material circularity goals that are increasingly central to government policies and industry best practice.

We thank our customers, employees, partners, and stakeholders for their trust and collaboration during this pivotal year. Together, we will build on the strong foundations laid in 2025 and continue to lead in the responsible management of electrical waste.

The Board of Directors
Intelligent Waste Management Limited

iWaste
Intelligent Waste Management



IN 2025 THE UK
PLACED 1,165,763.003
TONNES OF WEEE
WASTE ONTO THE
MARKET

WEEE IN 2025

The WEEE (Waste Electrical and Electronic Equipment) waste crisis in 2025 has reached alarming levels, with millions of tons of e-waste being generated globally each year. As technology advances, the rapid turnover of electronic devices has only exacerbated the issue, leading to significant environmental and health concerns. The UK generates roughly 23.9kg to 24.5kg of e-waste per person annually, and with 527 million small, unused electrical items being hoarded unknowingly within UK households, weighing around 200,000 tonnes. Currently only around 40% of all WEEE waste generated in the UK isn't properly reused or recycled.

At the time of publishing this report, in 2025 the UK placed 1,165,763.003 Tonnes of WEEE waste onto the market.

WEEE waste contains dangerous and toxic chemicals. Batteries, for example, can be explosive, whilst some computer and television screens can contain lead. If these items are thrown in the bin, they end up in landfills, where these noxious chemicals can seep into the ground, poison the air, and contaminate water sources. All of these cause untold ecological damage, contaminating the surrounding environment.

Electronics contain trace amounts of precious materials including gold, platinum, silver, copper, and aluminium. When electrical waste is disposed of incorrectly, these materials are gone forever. Disposing of electrical waste in the right way means that these elements can be salvaged, and re-used. This reduces the need to source new raw materials and saves the energy required to extract them, helping to make the world a greener place.

OUR ACCREDITATIONS

Intelligent Waste Management Limited is dedicated to protecting the environment and promoting a safer world for generations to come. We establish this through the work we do, ensuring all team members understand our goals and are on board with our ethos. When our company was incorporated the Directors took inspiration from The Waste Electrical and Electronics Regulation 2013 to lay the foundations for the business. They had spent a number of years working within the waste industry and learning about the service provided to the customers. They identified a gap in the market in relation to an efficient service, an accurate recycling process and compliant paperwork.

These are the foundations we have built on and continue to evolve. These accreditations reflect our values and our commitment to continuous improvement.

OUR B CORP SCORE:
GOVERNANCE 13.4
WORKERS 19.8
COMMUNITY 11.7
ENVIRONMENT 46.3
CUSTOMERS 1.9

"WE HAVE ALWAYS FOUND IT Hugely Important to ensure we strengthen our accreditations, comply with all environmental updates and improve our business through these certifications. Not only does it help us keep up to date and keeps us as transparent as possible, I find this transparency is increasingly important as stakeholders expect demonstrable environmental responsibility rather than unsubstantiated sustainability claims.

All of our employees share our goals and we are constantly improving so we can add to the development of a more sustainable circular economy, 2025 was a landmark year for us and we only hope to improve further and contribute more to a more sustainable future for all of us on this earth."

PAULINE GRIGGS
iWaste Compliance Officer



ISO 9001?

What is an ISO 9001?

ISO 9001 is a globally recognized standard for quality management. It helps organizations of all sizes and sectors to improve their performance, meet customer expectations and demonstrate their commitment to quality. Its requirements define how to establish, implement, maintain, and continually improve a quality management system (QMS).



SAFECONTRACTOR

What is a safecontractor accreditation?

The scheme provides a health and safety audit service for contractors who want to reassure their clients that health and safety is being handled correctly and sufficiently on their sites.



ISO 14001?

What is an ISO 14001?

ISO 14001 is the internationally recognized standard for environmental management systems (EMS). It provides a framework for organizations to design, implement, and continually improve their environmental performance. By adhering to this standard, organizations can ensure they are taking proactive measures to minimize their environmental footprint, comply with relevant legal requirements, and achieve their environmental objectives.

Overall B Impact Score

Based on the B Impact assessment, Intelligent Waste Management Ltd earned an overall score of 93.3. The median score for ordinary businesses who complete the assessment is currently 50.9.



- 93.3 Overall B Impact Score
- 80 Qualifies for B Corp Certification
- 50.9 Median Score for Ordinary Businesses

BCORP

BCORP

In 2024 we maintained our B Corp certification! iWaste achieved a score of 93.3 within the company's impact assessment, far exceeding the minimum required score of 80 to achieve B Corp standard, becoming one of the first electrical waste recycling companies in the UK to do so. Known as the gold standard for sustainability, B Corps are required to meet various social and environmental standards, which cover five key impact areas: environment, governance, workers, community, and customers. iWaste joins a global movement of businesses using their power to solve social and environmental problems.



OUR 2025 COMPANY HIGHLIGHTS AND ACHIEVEMENTS

Launched our SimplerWEEE initiative! This new service offers a range of smaller bin sizes (20–240 litres) and features QR code scanning for convenient, on-demand collections for smaller amounts of WEEE Waste, whilst still fully complying with UK regulations, enabling effortless digital tracking and the responsible, sustainable disposal of items such as computers and cables.



We purchased our second large vehicle, the 7.5! - We expanded our fleet with the purchase of a 7.5-tonne vehicle, strengthening our logistics capability while improving efficiency. Our fleet now includes an 18-tonne vehicle, One 7.5-tonne vehicles, and ten 3.5-tonne vehicles - allowing us to optimise load capacity, reduce unnecessary trips, and lower overall emissions



Won the 'Waste Management – Product, Project, Service or Initiative' Award for companies with 10-50 employees at the Southern Sustainability Partnership Awards 2025!



We purchased a larger shredder. – We purchased the Ulster U15 Shredder, which utilizes a robust 15kW high torque drive system, which can handle a wide range of difficult shredding tasks. With knife sizes ranging from 6mm up to over 31mm available in numerous profile geometries, flexibility is the key to this models' success. Main applications include confidential document and electronic media destruction, packaging handling applications as well as numerous volume reduction uses.

Exhibited at the Big Sustainability EXPO 2025. – the 10th anniversary was staged at the Hilton Southampton Utilita Bowl on October 9th 2025 by the Southern Sustainability Partnership, an organization founded to help companies not only navigate but excel in their sustainability journeys.

Recycled 1666 tonnes of WEEE Waste! - the equivalent of 333 African Elephants or 8 fully grown Blue Whales!





OUR PEOPLE

We continue to drive higher recycling rates while building a stable, skilled, and successful workforce.

During 2025, we significantly strengthened our operational capacity across warehouse, transport, and office functions.

Two long-term agency colleagues were formally transitioned into permanent warehouse roles, providing greater stability and continuity, while the warehouse team was further expanded with the addition of a driver's mate and three new local hires in the warehouse, to assist in breaking down the waste streams.

To support growing transport demand, three additional drivers were recruited. In parallel, the office team was expanded with an additional team member to effectively manage the increased volume of collections, ensuring service levels and operational efficiency were maintained as demand continued to rise.

RESOURCE EFFICIENCY

Since 6th of January 2020 we have been working with Forest Carbon and in 2025 we captured a total of 221 tonnes of CO₂, helping to plant approximately 4.391 trees covering 2.39 hectares.

Our shift to an online CRM saved 28,611 sheets of paper, preserving the equivalent of four mature trees and significantly reducing our environmental footprint.

Our Recovery rate is high, between 71% and 96% for all materials, including copper, aluminum, steel and precious metals (gold, silver, palladium) and our use of low-energy, mechanical separation by human beings means little to no material is lost in the process.

We prioritize reuse and repair, promoting the repair and reuse hierarchy before recycling to extend product lifecycles and ensure valuable items are separated early. This year alone we have repaired 6,622 kg (6.5 tonnes) of products onto the market.



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A BIG
THANK YOU



Thank you for reading our 2025 B Corp Impact Report. Over the past year, we have taken purposeful steps to increase our positive impact across the recycling industry, guided by a holistic view of our responsibilities to people, communities, and the environment. This report captures our progress and our ongoing commitment to continuous improvement as we work to address the recycling crisis.

